

NATIONAL HEALTH SERVICE ACT 1977

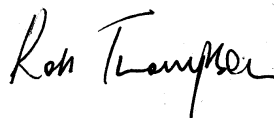
DIRECTIONS TO HEALTH AUTHORITIES ON DEALING WITH COMPLAINTS ABOUT FAMILY HEALTH SERVICES PRACTITIONERS AND PERSONAL MEDICAL SERVICES (AMENDMENT) DIRECTIONS 2002

The Secretary of State for Health, in exercise of the powers conferred on him by section 17 and 126(3) of the National Health Service Act 1977, section 9(2) of the National Health Service (Primary Care) Act 1997 (b) and all other powers enabling him on that behalf makes the following directions.

Application to Primary Care Trusts of the Directions to Health Authorities on dealing with complaints about Family Health Services Practitioners and Personal Medical Services.

1. The Directions to Health Authorities on dealing with complaints about Family Health Services Practitioners and Personal Medical Services made on 28 July 1998 shall from 1st October 2002 apply to Primary Care Trusts as they applied prior to that date to Health Authorities and accordingly, for any reference in those directions to Health Authorities (however expressed) there shall be substituted a reference to Primary Care Trusts.
2. Part VI of the Directions to Health Authorities on dealing with complaints about Family Health Services Practitioners and Personal Medical Services made on 28 July 1998 shall from 1st October 2002 be revoked.

Signed by authority of the Secretary of State



30th September 2002

Member of the Senior Civil Service
Department of Health.